

Granite Falls stabbing. A3. WILLMAR MINN

WEDNESDAY, APRIL 8, 2020

GROCERS HANDLING DEMANDS IKE NEVER BEFORE

Some items will remain tight but overall supply chain is very much intact, store owners say



Photes by Erica Dischinc / West Central Tribune Teal's Market employee Robert Hinderks restocks an empty shelf with flour March 26 at Teal's Market in Spicer. Flour is among the products seeing record demand during this pandemic, according to local grocers.

By Tom Cherveny tcherveny@wctrib.com Willmar Tim Mattheisen Tikes to joke that he has a "tew bags of groceries under this belt," having started working at the Do-Mat's Family Foods store in Benson in June 1960 and becoming

June 1960 and becoming its owner on April 1, 1972.

"Nothing like this. Nothing even close to this. This is the wildest I've ever seen," said Mattheisen of what the last few weeks in the store have been like. Sales have soared to record levels at grocery stores throughout west central Minnesota as

people have stocked up in response to stay-at-home orders amid the COVID-19 pandemic. "A snowstorm on steroids" is how Brett Almich, of Almich's Market in Granite Falls and Clara City, initially described the surge in sales. sales.

Area stores report they are still seeing higherthan-normal sales volumes, but that some normalcy is returning. Y none of those contacted Yet by the West Central ribune expect to see normal" anytime soon.

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A shopper picks up a bag of chips recently at Teal's Market in Spicer during the store's designated shopping time for customers more at risk for illness. Grocery stores around the region are offering special shopping hours, and curbside and home deliveries, to help reduce the spread of the COVID-19 illness.

Kandiyohi County urges residents to continue to distance, stay home

No decision yet on opening county parks amid COVID-19 pandemic

pandemic By Shelby Lindrud slindrud@wctib.com WILLMAR — While Kandiyohi County has only had two lab-confirmed cases of COVID-19, the respiratory virus that has shut down much of the globe for the past several weeks, that is no reason for residents of the county to become complacent. "We need to assume there are many more cases of COVID-19 in our county and our state," said Kandi-yohi County Health and Human Services Director

Jennie Lippert, Lippert, along with Kim Lindahl, Kandiyohi County Emergency Management Director, gave an update on the pandemic at Tues-day's Kandiyohi County Board meeting conducted remotely using Zoom soft-ware.

remotely using Zoom soft-ware. Lippert reiterated how dangerous COVID-19 can be for many people and asked the public to con-tinue following social dis-tancing and the stay-at-home order. "I am asking, from public health, that you don't go out unless it is absolutely necessary," Lippert said.

Screenshot The Kandiyohi County Board of Commissioners and members of county staff met for Tuesday's board meeting utlizing Zoom meeting software. County Administrator Larry Kleindl, left at the table, and County Board Chair Commission Harlan Madsen were at the county Health and Human Services building, while everyone else joined the meeting from homes or offices.



WEATHER OPINION

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SPORTS CLASSIFIEDS

PUZZLE CORNER COMICS **B**2

Minnesota slowing the doubling rate of coronavirus

By Paul John Scott Forum News Service

Forum News Service ROCHESTER, Minn. — With just a week to go before a critical mid-April window once projected as the peak of coronavirus patients over-running minnesota hospitals, Gov. Tim Walz and health of fricials pointed to encourag-ing signs that the



Watz In the state is shown in generation of the virus, and pushing the spread of the virus, and the spread of the virus, and the spread of the virus, and the peak would have been here by now," said state health commission-er Jan Malcolm during the governor's daily presson-ally gratified to see the growth rate staying in a stable zone, but that could change any day." Though ruesday, April 7 marked another high-test one-day jump in new cases, when a symmatric the single digits, the single digits, the single digits, the system become wamped with patients, and the doubling rate is slowing. "One ways in the the doubling rate is slowing."

swamped with patients, and the doubling rate is slowing. "One of the ways in which we're trying to track the effectiveness of our slow-the-spread effort is the rate at which COVID-19 cases are dou-bling," said Malcolm. "We're happy to note that Minnesota so far is see-ing a slower rate of dou-bling than we might have anticipated at this point." In early March, Malcolm said, the state case total doubled every one to two days. Beginning with the social mitigation efforts instilled on the week of March 18, the state dou-bling rate has slowed to once every eight days. "I want to thank all Min-nesotans for being willing on make these incredible

"I want'to thank all Min-nesotans for being willing to make these incredible sacrifices," Walz said. "We are seeing some pretty strong indications that we are pushing that curve back, we are bend-ing a little bit and we're giving ourselves time to assess where we're at and to make adjustments, with the hope of returning our lives to normalcy as our lives to normalcy as quickly as we can."

quickity as we can." "This wasn't by chance," Walz said. "This was very deliberate and well-executed by the peo-ple of Minnesota. All that being said, I am still very nervous about the lack of testing."

testing." Malcolm and Walz walked a fine line between ress, hinting at targeted relaxations coming on Wednesday of the now

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two-week-old stay-at-home order, and main-taining the public's investment in the strat-

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taining the public's investment in the strat-egy. "We will continue on with a stay-at-home but try to refine that," Walz said of his first major recalibration of health emergency orders in two weeks, signalling that larger changes are not expected to come before May. "Our peak has been pushed out some. We're not going to give up on the things that are work-ing, but think we can add more things that are work-ing, but think we can add more things that work ... maybe by geography." "A social compact made by all of us has bought us more time than any other state, and I want to use it wisely." Roseau and Swift coun-ies added cases for the

more time than any other state, and I want to use it wisely." Roseau and Swift coun-ties added cases for the first time on Tuesday, and another long-term care center, Riverview Land-ing in Wright County, has reported a case. The deaths on Tuesday were all among long-term care atients, and included a Dakota County resident in their 60s, awinona Coun-ty resident in their 90s, a Hennepin County resident in their 90s, awinona Coun-ty resident in their 90s, a Hennepin County resident in their 80s. The statewide death total is now 34, and the total case count has passed 1,000 for the first time, reaching 1,069. The Jaboratory confirmed case count is widely believed to be a gross undercount however, and unrepre-sentative of a far greater total. The state demand on health care services remains far below the 2,750 ICU beds now avail-able, suggesting a peak remains in the far dis-tance.

tance. Walz acknowledged a new web page established by the Carlson School of Management at the Uni-versity of Minnesota, one tracking a key metric in a time of a shortage of testing, that of hospital-izations for coronavirus nationwide. "We'll have time to get

ationvide "We'll have time to get into this later, but that's FEMA's job," he added, a reference to the frus-tration felt by governors as local government and business have been tasked with fulfilling services ordinarily conducted by the federal government. "A federal coordinat-ed response is meant to do that."

Minnesota Depart-ment of Health COVID-19 hotline: 651-201-3920. COVID-19 discrimina-tion hotline: 833-454-0148

0148 Minnesota Department of Health COVID-19 web-site: Coronavirus Disease (COVID-19) website. Reach Scott at pscott@forumcomm.com.



GROCERS

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"Sounds like it's going to be dragging on for a little while," Mattheisen said

said. Shoppers emptied shelves of toilet paper and cleaning supplies in the first couple of weeks. The grocers reached by the West Central Tribune said it remains a challenge to keep these products on hand.

hand. Tim Dittes, who operates the Montevideo Market, Don's Food Pride in Appleton and Tim's Food Pride in Dawson, said the stores were selling bath tissue by the single roll at one point. The sudden and continued demand for bath tissue surprised the grocers.

bath tissue surprised the grocers. Dittes said it is easy to understand why cleaning supplies flew off the shelves. It remains hard to get some of them: He pointed out that suppliers are diverting a larger share of these products to hospitals and other care facilities. Rice, flour, canned goods, potatoes and easy-

Rice, flour, canned goods, potatoes and easy-to-keep rice and noodles packages are among the products that have been and remain the most in demand, according to the greegers, lots of people are demand, according to the grocers. Lots of people are certainly baking at home through this all, according to Marilee Peterson, manager of Teal's Market in Spicer. She said it's become a challenge to get yeast at this point. Local grocers said their suppliers have put limits on how much they can order. Chris Coborn, of Coborn's Inc., which operates Cash Wise Foods in Willmar, told the West

coborn's Inc., which operates Cash Wise Foods in Willmar, told the West Central Tribune via email that the "the situation is fluid each day with our supply chain." "Our supplier, transportation teams, and our employees are trying their best to ensure people can get what they need so they can stay at home," stated Coborn. "We make choices," said Mattheisen of ordering when there are limits on quantities and the products that are available. He said he gives preference to ordering healthy foods. Surprisingly, it's the availability of different snack foods that seems to vary the most week-to-week, he and other grocers reported. There are signs that



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The state stay-at-home order does allow people to leave their homes for essential errands, includ-ing grocery shopping and picking up medication. When out in the pub-lic, Lippert wants people to limit how much one touches surfaces and after returning home to clean items that have been exposed. exposed. If one

exposed. If one chooses to wear a mask, it should be put on prior to entering the store, not touched at all and not removed until the person returns home. "I know this takes work," Lippert said. Lippert warns that fab-ric masks may reduce the

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Lippert warns that fab-ric masks may reduce the It does not stop germs a wearer spreads. It does not stop germs already in the air from reaching the wearer. Masks do not replace hand

reaching the wearer. Masks do not replace hand washing, covering coughs and social distancing, and those who are ill still need to stay home. "Wearing a mask does not mean those who are sick should go out into the community," Lippert said. The public should steer clear of purchasing sur-clear of purchasing sur-diverse survey and support the still collecting donations of new personal protec-tive equipment, including masks, that will be dis-

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services start are essen-tial employees. We are still providing services and resources to the commu-nity, to meet the needs," Lippert said. "I am very proud of this staff." The pandemic is also requiring the county to start making plans for the county parks and whether there will even be a camp-ing season this year. "Most likely we will be delaying opening, but no decisions have been made," said County Administrator Larry Kleindl. While state parks are open for people to hike or bike in, all campgrounds

Photos by Erica Dischino / West Central Tribune A sign hanging in front of a shelf of toilet paper March 26 asks customers to limit their purchase to one package at Teal's Market in Spicer. Grocers report it remains a challenge to keep toilet paper on the shelves, but said things have been improving lately

to keep toilet paper on the s suppliers are catching up with demand in some areas. Mike Tersteeg, who on April 1 marked his eighth anniversary at B & D Market, Olivia, said his bread supplier recently told him that supplies are looking better. Those who understand the economics of supply and demand also appreciate what has generated the most complaints heard by the grocers. Prices have risen for many items, eggs and meat in particular. Almich said the price he pays for a dozen eggs has climbed by \$1.30 in the past few weeks alone. It's all a matter of supply and demand, he said. Along with paying more for their products, stores are doing more. Coborn's has decided to hire temporary clerk positions at the Willsar Cash Wise

tas uecided to hire temporary clerk positions at the Willmar Cash Wise Foods store. Coborn said the decision was made to have the staff needed to meet the needs of customers in the coming customers in the coming week

The owners of some stores told the West Central Tribune they have seen some employees resign due to their concerns about notential concerns about potential exposure to the COVID-19 virus from customers.

The store owners are well-aware that their well-aware that their jobs have become more demanding. Some of the store owners reported working consecutive days of anywhere from 14 to 18 hours during the shopping surge. urge. The demands on

The demands on employees have grown too. "We keep the same staff but we just run a little faster," Mattheisen said. Employees at stores throughout the region are

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News

Employees Darlene Stewart, left, and Crystal Perez prepare a pickup grocery order March 26 at Teal's Market prepare a in Spicer

reducing the range of products they offer. A major peanut butter brand recently informed the

store it was only going to distribute one size jar and reduce its product line to

two. Many of the suppliers

have also pulled back on the advertising and promotions they typically run, Almich added.

No one is hazarding a

No one is nazarding a guess as to when things might return to normal. At Teal's Market in Spicer, Peterson laughed and said that she will know things are back to normal when the trucks arrive with

enough toilet paper to stay ahead of the demand.

ahead of the demand. While the grocers are seeing record sales levels now, they noted that they expect business to slow as the economic hurt of the pandemic is felt by more and more people.

pandemic is felt by more and more people. Looking forward, they said their biggest worries aren't for their own businesses, but for all of the restaurants and other small businesses that have been forced to close during this pandemic. "I'm hoping and praying for them," Almich said.

devoting more time than ever before to cleaning and disinfecting surfaces Disinfectant wipes and gloves are available to customers at the stores

Adding to the demand on staff, the stores are filling grocery orders and offering curbside and home deliveries more than before.

In Montevideo the owners of the Millennium Theater, temporarily closed due to the pandemic, are delivering groceries for the Montevideo Market. Dittes Montevideo Market. Dittes said many of the deliveries go to the homes of seniors, but not all. There are also single parents who have a difficult time leaving their homes and people who have self-quarantined, he said

said Into sen equationneu, he said. In Granite Falls, Almich said he has been helped by volunteer shoppers who fill orders for seniors. To protect employees as well as shoppers, the store has installed glass shields at its checkouts. He said the pandemic is bringing other changes he would never have expected. Some large companies are purposely

tributed to those who need

and park facilities are closed, and programming has been canceled. At the county level, Kleindl said there are con-cerns about being able to keep distance between park visitors in facilities such as bath houses, restrooms, beaches and park stores. Also a big part of camping is socialization with family and friends, an activity not encouraged at this point. "We are not going to make any rash decisions," Kleindl said. "Public safety comes first over personal enjoyment." The state stay-at-home order is currently set to expire Friday, but Kleindl expects it to be extend-ed. County buildings will tributed to those who need them. Lindahl said those want-ing to donate can call 320-324,6780 to make an appointment to drop off the equipment. The public still needs to keep apart from each other as much as possible, even when at home, Lippert said. Family members who live in different households should stay separate and socialization should only be done from afar, prefer-ably by using telephones or computers. "The virus will find its way in, that is what virus-es do and they are very good at doing that," Lip-pert said. Mandiyohi County Pub-ic Health is available to



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Vol. 93 No. 84

(USPS 675080)

Postmaster: Send any address changes to: West Central Tribune, PO Box 839. Willmar. MN 56201-0839

aditions Tuesday through Saturday. Th Tribune does not publish Sundays or the following holidays: New Year's Day

the following routuars: teen rear 5 way. Memorial Day, Independence Day, Lab Day, Thanksgiving Day and Christmas Day. The newspaper is published by We Central Tribune at 2208 Trott Ave. SW Willmar, MN, 56201.

Carrier \$227.24 for 52 weeks, \$118.30 for 26 \$59.15 for 13 weeks 509.15 for 15 weeks The delivery deadline is 6:30 am Tuesday -Friday and 7:00 am Saturday Redelivery hours 6:30 am - 10 am Tuesday - Saturday

Mail \$247.52 for 52 weeks, \$128.96 for 26 weeks, \$64.48 for 13 weeks

Weeks (Friday/Saturday Delivery) \$162.24 for 52 weeks, \$83.98 for 1 weeks, \$41.99 for 13 weeks

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Publishing: The West Central Tr is published as a digital E-paper e on Mondays and as print and E-p

TODAY'S INFO

necessary, they will be pub-lished here. What's happening? Do you know of someth Do you know of something that might make a good story or photograph for the news-paper? Just give us a call at 320-235-1150. Lottery results Winning numbers drawn Tuesday night are: Daily 3: 4-6-8

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West Central Tribune

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trib.com Tammie Brooks Controller

Christie Steffel Advertising Manage

Nathan Schueller Department (320-235-1150) 8 a.m. to midnight weekdays p.m. to midnight Sunday. news@wctrib.com susiness Office (320-235-115 purs: 8 a.m. to 5 p.m. weekda closed Saturday and Sunday

Circulation (320-235-1154) Hours: 7 a.m. to 4 p.m. weekdays closed Saturday and Sunday.

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remain closed until furthe notice and most business will be completed remotely. don't think anyone could predict the magni-tude of this," said Com-

"We are both the target of the virus, but we are also the solution if we can avoid it."

tude of this," said Com-missioner Harlan Madsen, board chairman. Lippert knows these restrictions are difficult for most people and thanked everyone who is following the recommendations. "We are all in this